



Cloud-based File Storage and Collaboration Service
Offered by South River Technologies



Overview

GroupDrive is a cloud-based secure file transfer and collaboration service hosted in Microsoft Azure. The GroupDrive software uses the Cornerstone MFT software for SFTP and WebDAV/S (TLS 1.2) services, as well as file collaboration capabilities. Cornerstone MFT has been awarded the Cybersecurity Excellence award for file transfer solutions in 2018 and 2019, was chosen as a “Best File Transfer Solution” by ITT Systems, and was awarded “Top Managed File Transfer” by PC Magazine.

GroupDrive Capabilities

Security

GroupDrive supports the most secure file transfer technology available. Using 2048-bit security for SFTP transfers using the GroupDrive Client software, or HTTP/S with TLS 1.2 encryption for browser-based uploads and download. SSL certificates are from a certificate authority; no self-signed certificates are supported. GroupDrive actively runs anti-hacking monitoring that can automatically shut-down hacking attempts such as brute-force password guessing and DoS attacks. Server-side anti-virus/malware/ransomware scanning rounds out the security offerings.

Data Retention

Daily backups are performed on all data stored in the GroupDrive service. A 90-day deleted file retention capability assures that files inadvertently deleted can be restored within the 90-day window.

High Availability

The Microsoft Azure environment in which GroupDrive is hosted has built-in failover capabilities for high availability and peak load processing.

Fully Managed

GroupDrive is a fully managed solution in which the current versions and updates of operating system software, utilities and the GroupDrive service are maintained at current levels. This assures that security updates are promptly applied with no downtime or user effort.

File Access

The GroupDrive service is available any time, from any internet-connected device. A simple, intuitive browser interface allows for easy upload and download capability. The GroupDrive client can also be installed on the workstation, created a mapped drive letter to access the GroupDrive service. This enables any desktop application to be instantly cloud-enabled, with the ability to directly save files to the GroupDrive service from within the application.

Storage Capability

The GroupDrive service offers the set up of system folders that are accessible to all users of the GroupDrive service. Private folders with permission-based access may also be created. While the storage capacity of GroupDrive is unlimited, and is dynamically increased or decreased based upon need. The initial system configuration sets the maximum storage to 6TB, however additional storage can be configured upon request.

Technical Support Services

A technical support portal is available, with knowledge base, user documentation and live ticket-based technical support. The portal is monitored from 8am to 6pm EST. GroupDrive Support engineers have an average experience level of 8 years with South River Technologies solutions, and over 12 years of industry experience. The support portal is monitored by level 2 and level 3 support technicians.